**PPNO List Serv Query Summary Part 3**

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Contact for further information:

Date of Summary: June 18th, 2020

1. We are wondering if/how other organizations are offering discharge follow-up telephone calls for postpartum moms. What does this look like (who does the calls, what questions are they asking, how long are the phone calls)?

2. Do any Level 1b centers have criteria for deciding when to keep/transfer labouring preterm patients?

3. Do Level 2 and higher centers allow preterm infants to room-in with mothers? What criteria must be satisfied? For example, we allow stable 35/36 weekers to room-in with mom (we have no special care nursery), but are higher level centers keeping those babies in SCN?

Abbreviated Question (as it will appear on search results page)

X Policy/Procedure  Practice X Program Info  Committee Structure info  Role  Students

Model/Structure  Care Delivery  Collaboration  Regulation/Legislation  Pt. Safety

Quality/Outcome/Indicator  PP Culture/Leadership  Other:

Keyword(s)

Check 1 or 2

Required

for website

archiving

Responses: Please cut and paste responses from emails into the table, save and send summary table to PPNO List Serv. Allow 3 weeks for responses to filter in before sending final version.

| **Responder Info** | **Responses to query** | **Attachment(s)\*** |
| --- | --- | --- |
| Mikyla Lennard RN, BScN Pronouns: She/Her  **Clinical Manager** of Obstetrical, Laboratoy, Perioperative, and Ambulatory Care Services  **Interim Clinical Manager** of Diagnostic Imaging, Diabetic Education, Hemodyalisis, Chemotherapy, and the Emergency Department  Winchester District Memorial Hospital [mlennard@wdmh.on.ca](mailto:mlennard@wdmh.on.ca) (613)-774-2420 (6326) | We are doing follow up phone calls.  We ask questions regarding the care they recieved, if their care was family centered, breastfeeding/infant feeding, other questions that will be similar to the NCR questions.  They are done by our team leader or staff nurses during down time.  We are a 1b center - we deliver low risk Moms that are 36 weeks and above.  Of course, we will deliver anything that is imminent. |  |
| Krista Ziegler, RN, BScN  Nurse Clinician – Birthing Centre  System Manager – Intellispace Perinatal  NEO Kids and Family Program  Health Sciences North  Ramsey Lake Health Centre  [kziegler@hsnsudbury.ca](mailto:kziegler@hsnsudbury.ca)  705-523-7100 ext. 3075 | Our Mat/Child team has asked me to post the following questions  1.           We are wondering if/how other organizations are offering discharge follow-up telephone calls for postpartum moms. What does this look like (who does the calls, what questions are they asking, how long are the phone calls)? We do not do discharge follow-up calls from the Birthing Centre.  The Healthy Babies, Healthy Children team from Public Health Sudbury and Districts make follow-up calls if patients consent to them.  2.           Do any Level 1b centers have criteria for deciding when to keep/transfer labouring preterm patients?  3.           Do Level 2 and higher centers allow preterm infants to room-in with mothers? What criteria must be satisfied? For example, we allow stable 35/36 weekers to room-in with mom (we have no special care nursery), but are higher level centers keeping those babies in SCN? Please see attached Admission Criteria NICU/Pediatric Standard (last box) for direct admission criteria to NICU from L&D. |  |
| **Tasha Vandervliet, RN, BScN**  Nurse Educator    Huron Perth Healthcare Alliance  46 General Hospital Drive  Stratford, Ontario  N5A 2Y6    519-272-8210 ext. 2327  [tasha.vandervliet@hpha.ca](mailto:tasha.vandervliet@hpha.ca) | Our Mat/Child team has asked me to post the following questions   1. We are wondering if/how other organizations are offering discharge follow-up telephone calls for postpartum moms. What does this look like (who does the calls, what questions are they asking, how long are the phone calls)? We are not offering discharge follow-up telephone calls for post-partum moms at this time. 2. Do any Level 1b centers have criteria for deciding when to keep/transfer labouring preterm patients? N/A 3. Do Level 2 and higher centers allow preterm infants to room-in with mothers? What criteria must be satisfied? For example, we allow stable 35/36 weekers to room-in with mom (we have no special care nursery), but are higher level centers keeping those babies in SCN? We do allow preterm infants to room-in with their mothers. It is at the paediatrician’s discretion as to where the infant is admitted to at birth and specific orders are written for each individual infant. |  |
| **Jocelyn Patton-Audette**, RN, IBCLC, BN  Nurse Clinician, Women and Child Care Unit  **Grey Bruce Health Services** │ Owen Sound  T 519.376.2121 x2952 | F 519.372.3957  [www.gbhs.on.ca](http://www.gbhs.on.ca) | 1. We are wondering if/how other organizations are offering discharge follow-up telephone calls for postpartum moms. What does this look like (who does the calls, what questions are they asking, how long are the phone calls)?  We have an RN/IBCLC who works birth prep and breastfeeding clinic. She phones post partum moms 48-72 hours after discharge. She follow the same follow up call script as for other areas (pain, concerns, follow up etc) but adds in questions about how feeding is going. 2. Do any Level 1b centers have criteria for deciding when to keep/transfer labouring preterm patients? 3. Do Level 2 and higher centers allow preterm infants to room-in with mothers? What criteria must be satisfied? For example, we allow stable 35/36 weekers to room-in with mom (we have no special care nursery), but are higher level centers keeping those babies in SCN? 35 and 36 wkrs room in with mom if they are well and stable. Many end up in NICU for sugar issues, but some stay with mom. |  |
| *Narinder Kainth*  *Professional Practice Leader*  *L&D/Post-Partum Services*  *Cell: 416 817 5927*  *Desk: 905 472 7373 ext 6355*  [*nkainth@msh.on.ca*](mailto:nkainth@msh.on.ca)  Markham Stouffville Hospital | 1. We are wondering if/how other organizations are offering discharge follow-up telephone calls for postpartum moms. What does this look like (who does the calls, what questions are they asking, how long are the phone calls)? Our PP clinic nurse does these calls, it’s a new initiative and maybe best to connect with Angie King (cc) 2. Do any Level 1b centers have criteria for deciding when to keep/transfer labouring preterm patients? N/A 3. Do Level 2 and higher centers allow preterm infants to room-in with mothers? What criteria must be satisfied? For example, we allow stable 35/36 weekers to room-in with mom (we have no special care nursery), but are higher level centers keeping those babies in SCN? 35 weeks is our cut-off for PP mums outside of NICU, having said that there are multiple variables to be considered in making that decision including last minute intra-partum conditions, type of birth etc, so your criteria would have to be clear in terms of guiding the PP nurses re: hypoglycemia, hypothermia etc |  |
| **Angela King, Registered Nurse**  Obstetrical Clinic  **Markham Stouffville Hospital**  Childbirth Services  905-472-7351 |  905-472-7625|[aking@msh.on.ca](https://webmail.msh.ca/owa/redir.aspx?REF=v9ysZ87NxQysydLwYhTBBF4LuNJIhsydy9gGYIVLSal5tfhFKcLTCAFtYWlsdG86YWtpbmdAbXNoLm9uLmNh)  381 Church Street | Markham, ON | L3P 7P3 | I started doing postpartum phone calls once Covid affected how we run the clinic.    We used to book all postpartum mothers for a breastfeeding apt along with a postpartum routine assessment.    Since Covid, we changed to calling all of mothers within a few days of discharge.    We ask how their recovery is going, voiding/BM, pain control, review how long to anticipate bleeding for, s/s of infection.  We ask what method they are feeding their baby and offer resources, such as our breastfeeding clinic.    We answer any questions and encourage them to call us with any postpartum questions/concerns they may have.    If there is concern about infection, high BP, etc, we will offer an appt at our clinic..    Phone calls will vary from a few minutes to 15/20 minutes, depending on their needs.    We also refer to our social work team if they are in need of emotional support.    I hope this helps! :)    Angela. |  |

\*Imbedding Attachments: When in a document, with the cursor in the place where you wish to insert another document as an icon, Go to Insert, choose "Object" (not 'file') choose "Create from File" browse for the file name from your directory, once found, check off "Display as Icon" select "OK” The document Icon now appears in this document where your cursor was positioned. Save the document you are working in and the imbedded icon with the document they relate to attached will also be saved to this document.