PPNO List Serv Query Summary

Contact for further information:	Aylwin, Ash Mackenzie Health ash.aylwin@mackenziehealth.ca
Date of Summary:	
Abbreviated Questio	n (as it will appear on search results page)
	IS system and are reviewing our list of "Mandatory" and "Required" clinical e-learning materials with the Learning & Organizational cific focus on CLINICAL content (i.e. restraint use, pumps, IV etc)
2. a list/screen shot of your	to establish if online learning is "Mandatory/Required", meaning completion is tracked/recorded current list of mandatory clinical learning of "required" at the corporate level vs. departmental/program vs. within certain disciplines?
Studen Mod Safety	lel/Structure
Responses:	lity/Outcome/Indicator

Please cut and paste responses from emails into the table, save and send summary table to PPNO List Serv. Allow 3 weeks for responses to filter in before sending final version.

Responder Info	Responses	Attachment(s)*
D. Marika Bishop Manager, Policy Development and Special Projects	1 Generally, where staff and/or client care is a factor (e.g., Codes training, use of our electronic health care system, use of our ADU carts, etc.) and where legislation requires adherence such as <u>AODA</u> , we require mandatory training. Additionally, frequency of mandatory training aligns with legislation such as <u>OHS Act</u> .	Mandatory Training September 29, 2020.

Responder Info	Responses	Attachment(s)*
Quality, Safety & Patient/Family Experience Centre for Addiction and Mental Health T: 416.535.8501 ext. 30597 E: marika.bishop@camh.ca	 Please refer to Appendix A for a list of mandatory clinical learning and the frequency of certification required, should such be organizationally required. We have governing authorities (Clinical Care Committee, Policy Subcommittee, Operations Committee, Medical Advisory Committee, Pharmacy & Therapeutics Committee) that make such decisions informed by program areas. 	
Grace Sutherland x	I have attached my spreadsheet indicating our proposed changes to mandatory education.	X
Almonte General Hospital/Fairview Manor Informatics Coordinator/Clinical Educator	We are just in the process of signing up with a new LMS system	AGH_FVM_Educatio nSchedule.xlsx
Kelly Verhoeve RN BScN Manager Professional Development	Attached you will find our training record and organizational policy.	PDF
Professional Practice Facilitator & Accreditation Coordinator Woodstock Hospital 519-421-4211 Ext 2481	The mandatory items are guided by best practices, accreditation standards, specialty specific requirements (AORN standards or NENA best practices etc.) and the educators/professional Practice along with the Clinical Directors set the requirements.	Training Requirements & Res
kverhoeve@wgh.on.ca	Orientation pathways are completed on the unit with the mentor but the modules and additional hands-on education are done by my education team. The person responsible for orientation arranges presenters for the in class sessions (we added an extra week of orientation to our program each month to be able to accommodate physical distancing and numbers needed to onboard). The new hires are also launched LMS modules on the specific topics like CIWA and the orientation pathways are completed on the unit they were hired for and supported by their mentor. If a new hire is for a specialty area like Mat Child, CCU or ED They get the general Nursing orientation and additional unit specific education by the educator for those areas (usually a couple days) to cover specialty equipment and modalities only they use	Clinical Education and Training Recorc
	Each educator of the specialties is responsible for the oversight of changes or new materials for learning modules and global education modules (e.g. suicide prevention or behavior safety alert) are done by the entire team (everyone has input)	
	All materials are reviewed every 3 years but if there are changes to practices based on new research etc then we update as needed so could be done every year. The staff development department is the oversight. We are the ones tracking completion. If staff don't complete learning within 60 days they are sent a warning (and their Director is copied) that they need to complete and if after that time they still haven't completed they are sent a warning letter that their name is going to be submitted to HR and they will become inactive (cant receive shifts) until complete.	
	Other departments such as Occ Health or Infection Control submit requests for learning modules to be developed and provide us with content. We launch the LMS and track	2

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	accordingly. We normally do what is called an amazing Race annual education fair that is mandatory for all staff to attend in person but this year had to do virtual so launched some new and improved LMS modules for global education	
Holly Al Professional Practice and Education Coordinator South Bruce Grey Health Centre 21 McGivern Street, PO Box 1300, Walkerton, ON NOG 2V0 T 519.370.2400 x2414 www.sbghc.on.ca	we too just implemented a new LMS platform across our 4 sites but will share what we have done so far and look forward to your summary. We recently implemented LearnDash. We are slowly getting clinical training in the system in and assigned as you will see in the screenshot attached. We have been utilizing the platform for major policy updates (creating a learning module), new equipment, and organizational initiatives. We have taken the stance that anything assigned in the LMS is mandatory/required training. Staff will receive email reminders when 2 weeks and 4 weeks have elapsed from the time of assignment and the course is not completed. When a user has not completed a module within 6 weeks this information is sent to the staff member's Manager for follow-up. If the course remains incomplete the staff member risks being removed from their work schedule until they complete their training. The plan is that a summary of course completions will also be reviewed and used at	
Corinne Savignac, R.N., BScN, Nurse Clinician General Internal Medicine 705-523-7100 Extension 3315 Health Sciences North Horizon Santé-Nord 41 Ramsey Lake Road Sudbury, Ontario P3E 5J1 E-mail: csavignac@hsnsudbury.ca	performance appraisal time. We usually look at if something is an accreditation ROP or obviously a ministry of labour mandate than it is definitely considered mandatory. Medical directives of course are mandatory. Otherwise, we have a discussion amongst the nurse clinician group and decide what it is that we want to establish as mandatory. we don't really have a magic list as everything is broken into categories. Any program can decide fi the want to make something mandatory for their department or a specific unit (this would be a discussion generally amongst the program team – director, managers and nurse clinicians) – there really is not hard and fast rule and as things change, so does the mandatory status change.	
Alainna Radcliffe Learning Management Systems Coordinator Organizational Development Brant Community Healthcare System Telephone: (519)-751-5544 ext. 4252 e-mail: alainna.radcliffe@bchsys.org	Completion is always tracked/recorded but "Mandatory" courses are always reviewed by the content expert and shared with executive who decide that it is "Mandatory". 2. a list/screen shot of your current list of mandatory clinical learning – see attached. 3. who decides what is/is not "required" at the corporate level vs. departmental/program vs. within certain disciplines? – Again, content expert shares the e-learning module with management who then decides. Exec is also asked if needed.	

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Alexander Khan, BCAP™, RCC™ Manager, Talent Strategy (Recruitment & Organization Development) Human Resources M: 647-641-5816 T: 905-472-7580 E-mail: alkhan@msh.on.ca	Attached is the mandatory list of courses we require staff to complete on our Learning Management System. Content owners determine the audience and frequency of completion required for each eLearning module.	2020 LIMe Corporate eLearning
Ash Aylwin, CHE. MHSc (Health Admin), RN CNCC(C) Professional Practice Leader, Nursing Department of Professional Practice, Education, & Risk Rm. 4927, Mackenzie Health, 10 Trench Street, Richmond Hill, ON L4C 4Z3 T: (905) 883-1212 ext. 7251 // Ash.Aylwin@MackenzieHealth.ca	At Mackenzie Health all staff attend: 1 Day Corporate Orientation 1-2 Days Epic EMR training, by role/specialty/program 1-3 Days Interprofessional Orientation Day 1 = All Care Adjacent Roles, Day 2= All RHCP, Day 3 = nurses See attached Mandatory learning. In the table below * = covered in Epic Training at hire, + = covered in IPO at hire	

Course	Mackenzie	CAMH	Almonte	Woodstock	THP	Brant	Markham Stouffville
Accessibility AODA	Once	Annual	Annual		Annual		Annual
-IASR					Annual		Annual
-Human rights code							Annual
Respectful workplace					Annual		Annual
Code of Conduct	Once						
AIDET			Annual				
Inclusion & Diversity	Once						
Codes/Emergency	Annual	Annual	Annual	Annual	Annual		Annual
Preparedness				red + green	+CodeRed		+ Brown
Downtime		Annual					
PHI Security/Info Sec		Annual			Annual		Annual x2
Privacy	Annual	Annual			Annuai		Annual
OHS / safety policies	Once		Once	Annual	Annual		Annual
-Sharps		Annual					Annual
-WHMIS	Annual	Annual	Annual		Annual		Annual
-Slips/Trips/Falls					Annual		
-Back Care/ergo	Once		Annual				Annual
-Handbook/overview							Annual
Workplace Violence	Once	Annual	Annual	Annual	Annual		
-Personal Alarms		once					
IPAC Precautions	Once	Annual	Annual	Annual	Annual		Annual
Hand Hygiene		clinical/					+ Controls
		Once					course for management
		other					management
Advancing Safety Ed					Annual		
-Incident Reporting	Once					Once	
Environmental Aware					Annual		
Blood Administration	Biannual		Annual		Annual	Annual	
Medication	*		Annual				
Reconciliation							
Omnicell ADU	+	Once					
EMR	*					Once	

Order Entry	EMR				Once	
	training					
Admission/Discharge	*				Once	
POCT (glucometers) /	Annual		Annual			
Cobas Academy						
Medication Workflows	*		Annual		Once	
-Med Safety				Annual		
-High alert meds			Annual		Annual	
TOA (+/- SBAR)	+		Annual	Annual	Once	
Pumps Course	Biannual		Annual			
STAND					Once	
IV/CVAD insertion	+				Once	
Patient ID (ROP)	+			Annual	Annual	
Pressure injury prev ⁿ	+			Annual		
Medical Directives	Once					
VTE Prevention	Once					
Corporate Orientation	1 day	2 days	Once			
Clinical Orientation	1-3 days	3 days		once		
N95 Mask Fit	Biannual	biannual		biannual		
Special Certifications:						
-TIDES/Crisis Interv.		Biannual		Biannual		
-Client Rights		biannual				
-Suicide Risk		biannual				
-BLS				not paid		
-Clinical Certificate	in-house			As needed		
(ACLS/Laser/CTAS)						
-Manager's Certificate		Once				
-Risk Assessments				Annual		