

IMPORTANT INFORMATION FOR DESIGNATED CARE PARTNERS

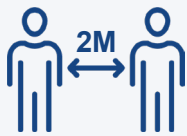


As we gradually resume some services, we are increasing access for visitors.

Only Designated Care Partners are allowed to visit the hospital.

Care Partners are defined as family members or other persons of significance in the life of the patient. The designated care partner will be identified by the patient or through discussion between the healthcare team and family.

At this time, we are asking all patients and Designated Care Partners to:



Respect Physical Distancing



Wear a mask



Wash your hands frequently

As the patient's condition changes and/or moves to different units, the care partner(s) allowed may increase/decrease in frequency.

Here is some additional information to help keep everyone safe during and after your visit:

WHEN YOU ARRIVE AT THE MAIN ENTRANCE

- You will be given a mask and need to keep it on for the duration of your visit
- Wash your hands using the hand sanitizer provided
- Answer screening questions to assess your risk of COVID-19
- Practice physical distancing
- Expect to be given a bag for essential patient belongings that you are bringing in

DURING YOUR VISIT

- You will be provided with an armband
- Please wear your armband at each returning visit and be prepared to show identification
- When arriving at the clinical area/unit check-in with the front desk
- Attend the clinical area required and exit directly (limit your movement within HSN)
- Please do not visit HSN more than once in a 24 hour period where possible
- Practice social distancing in elevators, washrooms and other public areas
- Keep your distance from staff and other people
- Follow HSN's policies and procedures as requested by staff

Family members or friends of any designated care partners will not be permitted to enter the facility or to wait in lobbies or common areas, including any/all areas of the hospital and property—(lobbies, waiting areas, common spaces, chapels, cafeteria, and/or any other area within the care location)

AFTER YOUR VISIT

- Wash your hands
- Practice social distancing

Questions or concerns?

Contact a member of the health care team at 705-523-7100 or 1-866-469-0822.

OR contact Patient Relations at 705-523-7100 ext. 3737 or patientrelations@hsnsudbury.ca.

